



Communicate With Confidence

ERIK DOMINGUEZ



The greatest moments in your life happen outside of your comfort zone.





SCAN QR CODE

FEEDBACK, CONNECTIONS AND A GIFT!



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SPEAKEASY



- ☐ Actionable
- □ Engaging
- ☐ Interactive
- ☐ Inspiring
- □ Relevant

ERIK DOMINGUEZ





Have You Ever... Been On Mute?



Have You Ever... **FELT On Mute?**

THIS IS WHO I AM:

Bachelor of Arts in English Literature Masters of Science in Curriculum Instruction and Assessment

Master of Science in Strategic Communications (In Progress)

National Speaking
Association Member

Certified as an Advanced Professional Speech Educator and Coach

Certified Trainer For Crucial Conversations Certified Enneagram Facilitator and Coach



25+ Years Experience as a Speaker and Communications Coach

THIS IS ALSO

WHO I AM:

IMMIGRANT

INTROVERT

NEURODIVERGENT



COMMUNICATE WITH CONFIDENCE

Articulation Audience Charisma Context conviction Body Language Briefing CLARITY Confidence CUES **DEBATE** DELIVERY Demographics Diction Dialogue Eloquence Emotion Emphasis Engagement Enunciation Etiquette Elocution Empathy feedback FLUENCY gestures Humor Improvisation Inflection interaction Intonation lecture LISTENING Message Microphone Moderator Assertiveness Monologue Motivation Narration Non-verbal Oratory Outline PAUSE Persuasion PITCH DOISE Posture Presentation projection Pronunciation Publicity Questioning Rapport Rhetoric Script Seminar SIMPLICITY Sincerity Speech Stage Fright Storytelling Syntax Teleprompter Tempo Tone Training TRANSITION Volume Webinar Workshop Vocabulary Visual Aids Voice Modulation Amplification Anxiety

Audience Analysis Brainstorming Briefing Communication Styles Critique DISCOURSE Facilitation Ice Breakers Interpretation

CONFIDENT COMMUNICATION BEGINS WITH

Intentions NOT Mechanics WHY HOW

SPEAK EASY REDEFINING COMMUNICATION

Confident communication is knowing yourself, knowing your message, and having the courage to

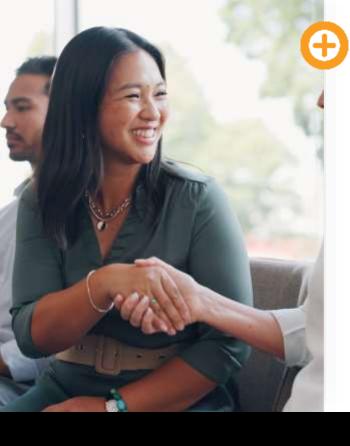






"Never in the history of humanity have we vomited more words in more places with more velocity."

JIM VANDEHEI, SMART BREVITY



- 1 Find the person you know the least.
- 2 Briefly introduce yourself.
- 3 Decide who is going to be Partner A and who is going to be Partner B.

COMMUNICATE WITH CONFIDENCE



OVERVIEW:

Ancient Rhetoric With A Modern Twist





DESCRIBING LOGOS

alytical STRUCTURED Solution Organizational S Analytical STRUCTURED Systematic RATIONA Valid

MECHANICS FOR LOGOS

Analogies and Comparisons or Rules Using Expert Testimony Clarity and Precision FACTS AND STATISTICS Scientific Research Applying Principles Analogies and Comparisons or Rules Consistently

Drawing on Historical Precedents

LOGICAL REASONING Cause and Effect

Eliminating Counterarguments Repetition for Emphasis

Use of Syllogisms Conclusions From Evidence

Definitions roviding





FEAR
I Don't Know
Enough

COMMUNICATION FEAR 1: LOGOS

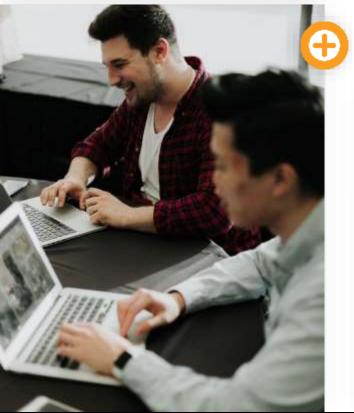




"SOLUTION"

I'll Show How Much I Know

COMMUNICATION FEAR 1: LOGOS



For one minute you will teach your partner about a topic that you know a lot about.

The topic can be

...process, product, project, activity, skill

...personal or professional nature

...anything that could require a "how-to" guide

Rule: No discounting or comparing!

SPEAK EASY ROUND 1



For one minute you will teach your partner a process, product, or project that relates to your daily work.

Rule: Pretend your partner doesn't know anything about the topic!

SPEAK EASY BONUS ROUND



- What worked?
- What didn't work?

DEBRIEF LOGOS





THE MINDSET TO TRANSFORM THIS FEAR INTO FUEL IS

Do The Common, Uncommonly Well.

COMMUNICATION FEAR 1: LOGOS





DESCRIBING PATHOS

Heartfelt Affective Compassionate Poignant Emotional Sensitive Stirring Empathetic Moving Passionate **E** Sympathetic Heartrending Sentimental

Evocative Analogies and Music or Comparisons Personal Anecdotes Sound Effects

Dramatic Pauses Provocative Questions

PRESENTING FACTS AND STATISTICS Address
Address Audience's Needs
PASSION Appeal to Shared Values and Desires

LOGICAL REASONING Powerful Imagery

Emotional Language Visual Aids Appeal to Fear or Hope

Vivid Descriptions Conclusions From Evidence





FEAR I Won't Be Liked.

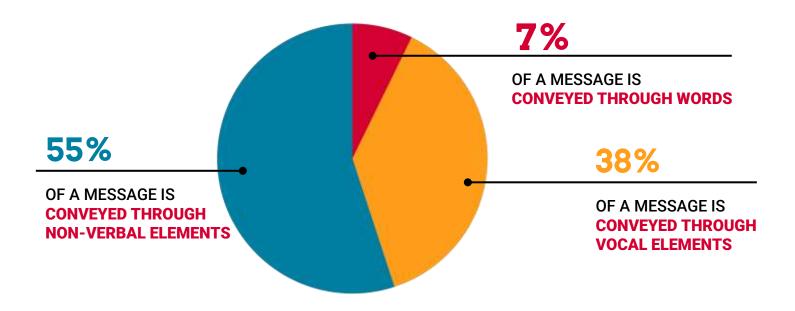
COMMUNICATION FEAR 2: LOGOS





"SOLUTION"
I Will Play It Safe.

COMMUNICATION FEAR 2: LOGOS



ALBERT MEHARBIAN, SILENT MESSAGES



"You don't need luck to be an inspiring speaker.

You need examples, techniques, passion, and practice. You also need courage - the courage to follow your passion, articulate your ideas simply, and express what makes your heart sing."

CARMINE GALLO, TALK LIKE TED



For one minute you will teach your partner what makes your heart sing, or what are you most passionate about in this world?

Rule #1: No discounting or discrediting yourself.

Rule #2: No words.

SPEAK EASY ROUND 2



- What worked?
- What didn't work?

DEBRIEF LOGOS





THE MINDSET TO TRANSFORM THIS FEAR INTO FUEL IS

100% Comfortable Is 100% Ineffective.

COMMUNICATION FEAR 2: PATHOS





DESCRIBING ETHOS

Experienced Affective Reputable Authentic Credible **Principled** Trustworthy Professional Reliable Consistent Authoritative

MECHANICS FOR ETHOS

Demonstrate Fairing Reputable Sources mindedness Personal Anecdotes

Credentials and Expertise Professional La Professional Language

Professional Appearance

LOGICAL REASONING Consistency

Clear and Coherent Speech Show Respect

Passion Confidence





FEAR I Can't Let Them See My Fear

COMMUNICATION FEAR 3: ETHOS

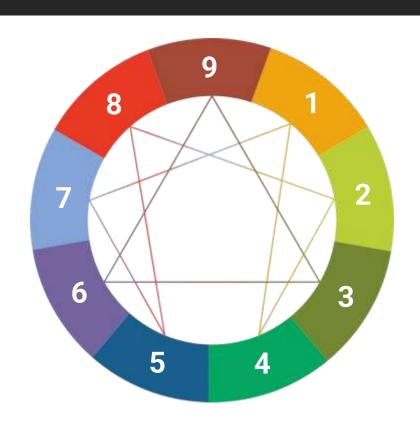




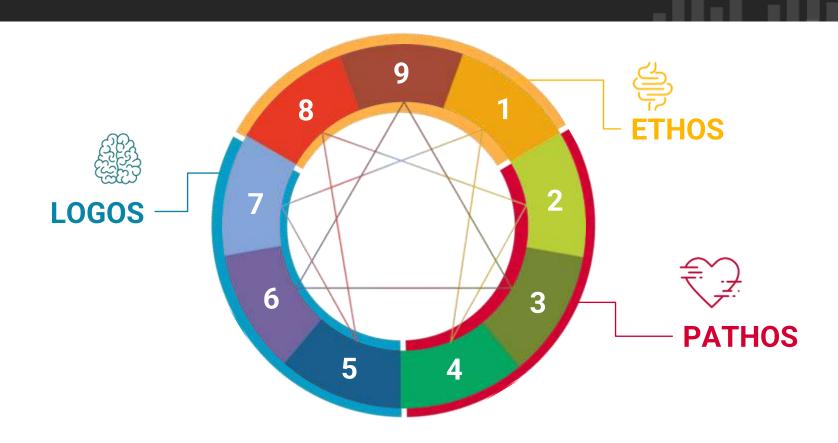
"SOLUTION" I Am Not The Person To Speak Up

COMMUNICATION FEAR 3: ETHOS

EMOTIONAL INTELLIGENCE



EMOTIONAL INTELLIGENCE





Self-affirmation seems to work best when the pressure is on and the stakes are high....

[it] is the practice of clarifying your story yourself, allowing you to trust that who you are will come through naturally in what you say and do.

AMY CUDDY, PRESENCE



ACTIVITY

FOR ONE FULL MINUTE YOU... WILL BRAG ABOUT YOURSELF!

- 1 These brags get to be true!
- 2 There is no discounting your brags!
- 3 There is no comparing your brags!

BONUS RULE: This is not a list of what you like. It is a list of your talents, skills, and accomplishments.

SPEAK EASY ROUND 3



ACTIVITY

- What worked?
- What didn't work?

DEBRIEF ETHOS





THE MINDSET TO TRANSFORM THIS FEAR INTO FUEL IS

I Have Already Been Here.

COMMUNICATION FEAR 3: ETHOS

COMMUNICATION HACK: WHAT DO I WANT MY AUDIENCE TO...

- 1 ...THINK?
- 2 ...FEEL?
- 3 ...DO?



PUBLIC SPEAKING SKILLS MECHANICS

BODY

Focus: Controlled, Intentional

Avoid: Dying Fish, Raging Ants

Activity: Pop Off!



PUBLIC SPEAKING SKILLS MECHANICS

EYES

Focus: Focus

Avoid: Ping-Pong-ing

Activity: Bulls-eyes!





PUBLIC SPEAKING SKILLS MECHANICS

VOICE

Focus: For Those In The Back!

Avoid: Patterns

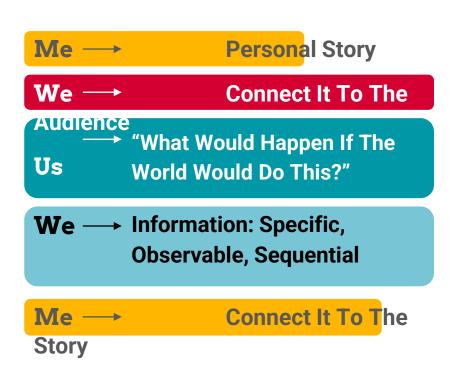
Activity: Commercial Audition







ADVANCED SPEAKING STRUCTURE







Questions?



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SPEAKEASY

The greatest moments in your life happen outside of your comfort zone.

And a comfort zone once stretched, can not go back to its original size.





THANK YOU!











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